



# **Amigopod Demo Guide for Aruba Partners**

How to demo the Aruba Visitor Management Solution

Revision 1.1

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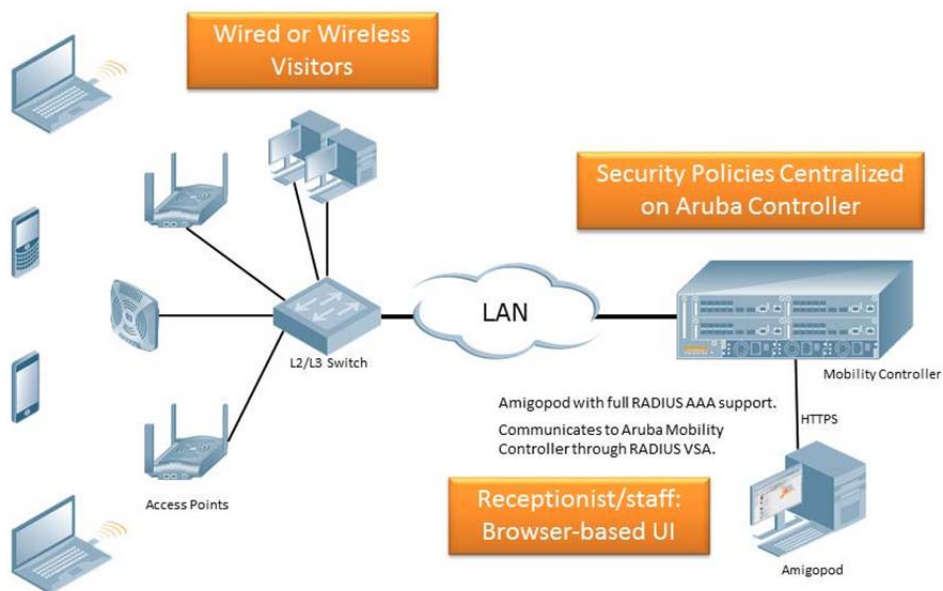
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## 1.0 OVERVIEW

Aruba Networks Amigopod visitor management solution provides customers with the most intuitive and flexible way to manage external visitors and employee owned devices on an Aruba wireless network. Visitor accounts and device profiles created and managed through Amigopod are linked directly to security policies configured in the Aruba controller. This ensures that IT administrators are in control of the underlying security policy related to visitor network access, while non-technical staff can easily and securely control the day to day administration of managing visitor accounts. It also provides powerful logging and reporting capabilities enabling companies to keep an audit trail of visitor network access.

Visitor management has become a standard requirement from enterprise customers, and most vendors offer some form of built in guest solution. These solutions are simple, inflexible and simply not good enough to meet customer demands. This guide provides Aruba and its partners with a simple way of doing a live web demo of the Amigopod solution. The web demo is a powerful sales tool in helping customers to see the benefits and simplicity of an Aruba Amigopod solution in comparison to that offered by other vendors. It can be accessed 24 hours a day, 365 days a year from a standard web browser.

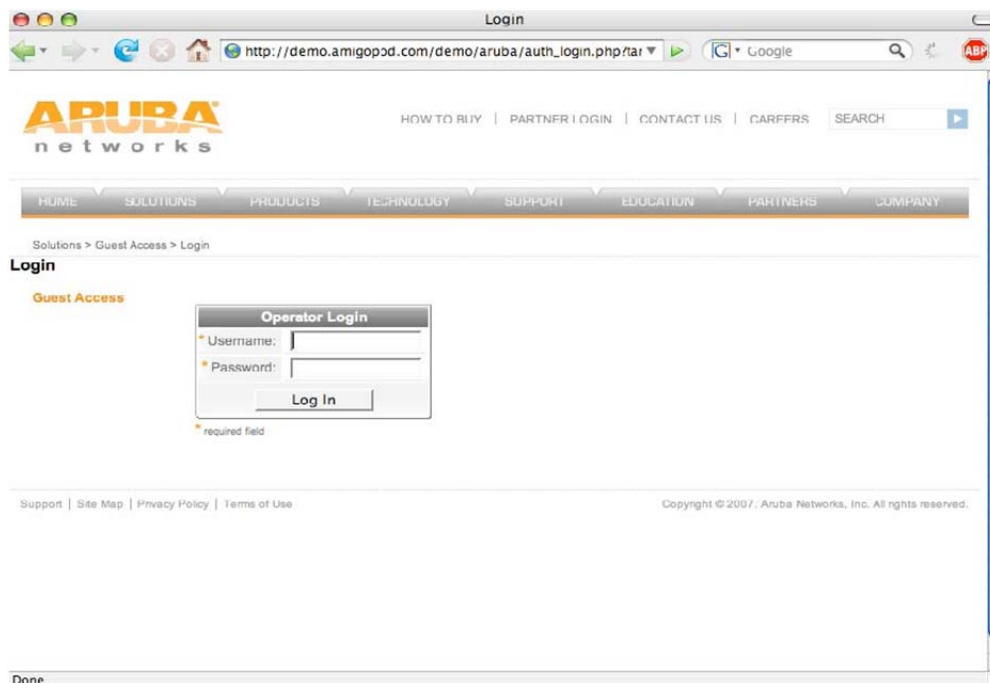


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## 2.0 WEB BASED CUSTOMER DEMO

### GETTING STARTED

Open up a standard web browser and connect to: <http://demo.amigopod.com>



There are a series of pre-configured Amigopod operator accounts which can be used to represent a typical enterprise deployment. Depending on the customer you may choose to focus on one or more of these scenarios; however the overall message should be one of simplicity and flexibility.

<b>amigopod operator profile</b>	<b>username</b>	<b>password</b>
Receptionist or front desk	reception	amigopod
Operations Manager	operations	amigopod
Events Coordinator	events	amigopod
IT administrator	itadmin	amigopod

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## RECEPTIONIST AND FRONT DESK

This Amigopod operator profile is intended to demonstrate the typical operation by a receptionist, front desk/lobby security officer or secretary performing basic visitor management as part of their day to day duties.

1. Log into the Amigopod demo site using the following:

Username - reception

Password - amigopod

2. You should see that the software takes the operator directly to the create visitor account screen. Here you can fill out the form as if you were really creating a new guest account. You can use real or sample data, as long as it is in the correct format. Hint: If you use a valid mobile phone number, you will be able to SMS the account details directly to the customer.

New Visitor Account	
* Sponsor's Name:	reception <small>Name of the person sponsoring this guest account.</small>
* Visitor's Name:	Jack Jones <small>Name of the visitor.</small>
* Mobile Number:	555 05389 <small>The visitor's mobile phone number.</small>
* Company Name:	Surf Records <small>Company name of the visitor.</small>
* Email Address:	jack@jones.com <small>The visitor's email address. This will become their username to log into the network.</small>
* Account Expiry:	2 hours <small>Amount of time before this visitor account will expire.</small>
* Account Role:	Guest <small>Role to assign to this visitor account.</small>
Visitor Password:	46952781
* Terms of Use:	<input checked="" type="checkbox"/> I am the sponsor of this guest account and accept the <a href="#">terms of use</a>

3. Your visitor account is now created, and you can choose to print the details using one of the defined print templates (to a local printer), or SMS details directly to the visitors mobile device.

The guest account was successfully created.

Account Details	
Guest username:	jack@jones.com
Guest password:	46952781
Account expiration:	Thursday, 10 January 2008, 05:38 PM
Account role:	Guest
Sponsor name:	reception

Open print window using template... ▾

Send SMS receipt to 555 05380    Send SMS receipt to another number

4. If you click on 'List Accounts' you see that the receptionist has the ability to modify basic parameters over the visitor accounts on the system such as changing an expiry date or resetting a password. Note that it is restricted to only the type of visitor accounts they are able to manage, in this case 'Guest'.

Username	Role	Status	Account Expiration
jack@jones.com	Guest	Enabled	2003-01-10 17:38
<a href="#">Reset password</a> <a href="#">Change expiration</a> <a href="#">Remove account</a>			
97099507	Guest	Enabled	2003-01-10 17:50
89754534	Guest	Enabled	2003-01-10 17:50
80646191	Guest	Enabled	2003-01-10 17:50
60206554	Guest	Enabled	2003-01-10 17:50
60076612	Guest	Enabled	2003-01-10 17:50
58343429	Guest	Enabled	2003-01-10 17:50
53697881	Guest	Enabled	2003-01-10 17:50
53010140	Guest	Enabled	2003-01-10 17:50
12374294	Guest	Enabled	2003-01-10 17:50
00287487	Guest	Enabled	2003-01-10 17:50

11 user accounts 20 rows per page

The Amigopod visitor profile for Receptionist and the front desk provides a simple and intuitive interface for non-technical users to perform basic visitor management tasks.

Note that you can click on the help link at any time to see inline application support



**Quick Help** Create

### GuestManager Interactive User List

This list is optimised for working with single guest accounts ([multiple accounts view](#)).

**User Accounts:** Click a user account in this table to select it. You can then select one of these actions:

- Reset password** Create a new random password for this guest account.
- Change expiration** Change the expiration time of this guest account.
- Remove account** Disable or delete this guest account.
- Re-enable account** Enable a disabled guest account.
- Edit** Make changes to a guest account.

**Sorting:** Click the column headings to sort.

## OPERATIONS

The Amigopod operator profile is intended to demonstrate the typical operation by an Operations Manager or HR staff member performing more advanced administrative and reporting duties over visitors to the company.

1. Log into the Amigopod demo site using the following:  
Username - operations  
Password - amigopod
2. Operators in this profile have more advanced visitor management capabilities, including the ability to create different types of visitor accounts such as for contractors or employees visiting from an international office.

New Visitor Account	
* Sponsor's Name:	operations <small>Name of the person sponsoring this guest account.</small>
* Visitor's Name:	Paul Evans <small>Name of the visitor.</small>
* Mobile Number:	555 67512 <small>The visitor's mobile phone number.</small>
* Company Name:	Gold Coast Motors <small>Company name of the visitor.</small>
* Email Address:	paul@gcmotors.com <small>The visitor's email address. This will become their username to log into the network.</small>
* Account Expiry:	1 hour <small>Amount of time before this visitor account will expire.</small>
* Account Role:	Training <small>Amount of time before this visitor account will expire.</small>
Visitor Password:	
* Terms of Use:	1 hour scratch card <small>Amount of time before this visitor account will expire. <a href="#">Terms of Use</a></small>

3. By clicking on 'Print Templates' in the left hand menu, Operations managers can edit the different print templates used and make custom edits if required.


Quick Help		Preview
Name	Format	Status
Two-column scratch cards	2-column list	Enabled
SMS Receipt	Plain Text	Enabled
One account per page	Page	Enabled
GuestManager Receipt	Page	Enabled
Account List	List	Enabled

20 rows per page




In this profile, Operations Managers are also able to view and export detailed reports about visitor usage, bandwidth consumption, and total time connected. Click on the 'Reporting Manager' link on the left hand menu to see a list of available reports.

The reports you have defined are listed below.

Title	Format	Range	Last Run
 Number of users per day	HTML	The last 30 days	Never
 Average bandwidth used per customer	HTML	The last 30 days	Never
 Top 10 users by total traffic	HTML	The last 30 days	Never

3 reports  Reload 20 rows per page ▾


 Reset reports

 Back to Report Manager


- Operators in this profile have access to do a variety of advanced visitor management features such as importing and exporting of user accounts.

### Guest Account Management


Use the commands below to manage your network's guest user accounts.




**Create New Guest Account**  
Set up a new account for guest access to your network.




**Create Multiple Guest Accounts**  
Create multiple guest accounts, each with a randomly-assigned username and password.




**List Guest Accounts**  
View a list of all current guest accounts. You can modify and remove individual user accounts here.



**Edit Multiple Guest Accounts**  
View a list of all current guest accounts. You can modify and remove one or more user accounts here.



**Export Guest Accounts**  
Export a list of all current guest accounts to a file. You can select the format you want to export to here.



**Import Guest Accounts**  
Import a list of guests from a text file and create a guest account for each entry in the list.



## MARKETING AND EVENTS

This Amigopod profile is intended to demonstrate the typical operation by a Marketing or Events coordinator. It allows for the pre generation of accounts for conferences and seminars, control over customer facing pages and content as well as full access to operate credit card billing, invoicing and reporting.

1. Log into the Amigopod demo site using the following:  
 Username - events  
 Password - amigopod
2. The Marketing team can easily prepare for a seminar or conference by generating scratch cards or importing customer details from a master list. Click on 'Create Multiple' accounts and see how easy it is to prepare for a seminar or training course.

**Create Guest Accounts**

Number of Accounts: 50  
Number of guest accounts to create.

Role: Training  
The role to assign to created guest accounts.

Activation Time: 2008-01-14 09:00  
Optional date and time at which to enable the guest accounts. If blank, the accounts will be enabled immediately.

Expiration Time: 2008-01-14 17:00  
Optional date and time at which the guest accounts will expire and be deleted. If blank, the accounts will not expire.

Account Lifetime: 4 hours  
The amount of time after the first login before a guest account will expire and be deleted.

Create Accounts

3. If there is a change that needs to be applied to multiple accounts, you can easily do this. Let's say that a training class is going to go over schedule and the students accounts are going to expire. By clicking on 'List Accounts', selecting multiple accounts and clicking on 'Edit' you can easily reset the expiration time

	Username	Role	Status	Activation	Expiration	Lifetime
<input checked="" type="checkbox"/>	93579186	Training	Enabled	2008-01-16 09:00	2008-01-21 09:15	N/A
<input checked="" type="checkbox"/>	75076708	Training	Enabled	2008-01-16 09:00	2008-01-21 09:15	N/A
<input checked="" type="checkbox"/>	73316450	Training	Enabled	2008-01-16 09:00	2008-01-21 09:15	N/A
<input checked="" type="checkbox"/>	71904388	Training	Enabled	2008-01-16 09:00	2008-01-21 09:15	N/A
<input checked="" type="checkbox"/>	68732338	Training	Enabled	2008-01-16 09:00	2008-01-21 09:15	N/A
<input checked="" type="checkbox"/>	52444303	Training	Enabled	2008-01-16 09:00	2008-01-21 09:15	N/A
<input checked="" type="checkbox"/>	48915096	Training	Enabled	2008-01-16 09:00	2008-01-21 09:15	N/A
<input checked="" type="checkbox"/>	29369063	Training	Enabled	2008-01-16 09:00	2008-01-21 09:15	N/A
<input checked="" type="checkbox"/>	19873060	Training	Enabled	2008-01-16 09:00	2008-01-21 09:15	N/A
<input checked="" type="checkbox"/>	09055419	Training	Enabled	2008-01-16 09:00	2008-01-21 09:15	N/A
<input type="checkbox"/>	99456566	1 hour scratch card	Enabled	N/A	2008-01-18 17:03	60 minutes
<input type="checkbox"/>	97665669	1 hour scratch card	Enabled	N/A	2008-01-18 17:03	60 minutes

Quick Help Create Delete Edit Results

### Edit Guest Accounts

Password: (No changes)   
Select an option for changing guest account passwords.

Role: (No changes)   
Select a new role for these guest accounts.

Account Status: (No changes)   
Select an option for changing the status of these guest accounts.

Session Limit:   
The number of simultaneous sessions allowed for this guest account. Type 0 for unlimited use. Leave this field blank to not make any changes.

Account Activation: (No changes)   
Select an option for controlling the activation of this account.

Account Expiration: Account expires at specified time   
Select an option for controlling the expiration of this account.

Expiration Time: 2008-01-22 17:00   
Optional date and time at which the g... the accounts will not expire.

Account Lifetime: (No changes)   
The amount of time after the first login...

Username	Role	Expiration	Lifetime
93579186	Training	2008-01-21 09:15	N/A
75076708	Training	2008-01-21 09:15	N/A
73316450	Training	2008-01-21 09:15	N/A
71904388	Training	2008-01-21 09:15	N/A
68732338	Training	2008-01-21 09:15	N/A
52444303	Training	Enabled 2008-01-16 09:00	2008-01-21 09:15 N/A
48915096	Training	Enabled 2008-01-16 09:00	2008-01-21 09:15 N/A

- The marketing department may also want to set up visitor self-registration for a seminar series or a conference. In Hotspot Manager, all aspects of setting up either free, or credit card based visitor access can be configured. The wizard will take you through the various options.

#### Self Provisioned Visitor Accounts

Use the commands below to manage your network's self-provisioning features.

- 
**Manage Hotspot Sign-Up**  
 Change user interface options and set global preferences for self provisioning of visitor accounts.
- 
**Manage Hotspot Plans**  
 View a list of plans that may be selected by visitors. You can create, modify and remove plans here.
- 
**Manage Hotspot Customer Information**  
 Define the information collected about visitors during the sign-up process.
- 
**Manage Hotspot Invoice**  
 Customise the transaction receipt generated for visitors at the conclusion of the sign up process.

 More information about how Hotspot Manager works

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## ADMINISTRATOR








All of the previous demo profiles are aimed at the non-technical operators of Amigopod. The IT administrators also have a simple interface to allow the configuration and integration with existing Aruba Mobility Controllers and defined security policies.

There are 2 main sections used for configuration by the IT administrator. The 'Radius Services' section is where you can manage the built in Radius server and integration with the Aruba infrastructure using Radius attributes. The 'Administrator' section is where you configure Amigopod operator profiles, LDAP integration and plugin management.

1. Log into the amigopod demo site using the following:  
Username - admin  
Password - amigopod
2. You will be taken directly to Radius Services where you can begin running through the various configuration options.

### RADIUS Server Management

Use the commands below to manage your network's RADIUS server.

	<b>Server Control</b> Start, stop and restart the local RADIUS server, check the log file, or do detailed RADIUS debugging.
	<b>Server Configuration</b> Set the RADIUS server's port number and other server configuration options.
	<b>Databases</b> Create RADIUS database connections and choose the active database for this RADIUS server.
	<b>Dictionary</b> Define RADIUS Vendor IDs, vendor-specific attributes and values for use by the RADIUS server.
	<b>Network Access Servers</b> Manage the Network Access Servers that will use this RADIUS server.
	<b>User Roles</b> Create and manage the user account types that this server will use for RADIUS Authorization.
	<b>Web Logins</b> Create and manage custom web login pages for your Network Access Servers.

- By clicking on 'Network Access Servers' you can see where you define all Aruba Mobility Controllers.

**Create Network Access Server**

\* Name:  A descriptive name for the network access server (NAS). This name is used to identify each NAS.

\* IP Address:  The IP address or hostname of the network access server.

\* NAS Type:  Select the type of NAS.

\* Shared Secret:  The shared secret used by this network access server.

Description:  Enter notes or descriptive text here.

\* required field

- By clicking on 'User Roles' you can see the various visitor roles which are defined. By configuring Radius attributes, visitor accounts created with a specific Role will correspond to security policy on the Aruba MC and allow visitors the correct network access.

Role	Description	Attributes
1 hour scratch card	Provides basic 1 hour access through scratch cards	Aruba-User-Role
Contractor	Default role for contractors.	Aruba-User-Role
Guest	Default role for guest accounts.	Aruba-User-Role
Training	Default role for visitors attending training courses and requiring access to the training network.	Aruba-User-Role
Visiting Employee's	Default role for visiting employees.	Aruba-User-Role

5 items 20 rows per page

- Editing any of the roles shows how you can easily configure Radius attributes which will be sent to the Aruba MC if there is a successful authentication.

**RADIUS Role Editor**

\* Role Name:  Enter a name for this role.

Description:  Enter comments or descriptive text about the role.

Attributes:

Attribute	Value	Condition
Aruba-User-Role	Guest	Always

Modify the list of RADIUS attributes that are attached to this role.


- You can also host one or more customizable captive portal pages on Amigopod. From the Radius Services menu, click on Web Logins. Click on the pre-configured login page for Aruba Networks. You can use any installed 'Skin' as the base look and feel, but also add custom headers, footers and a login message.

RADIUS Web Login Editor	
* Page Name:	Aruba Networks Login <small>Enter a name for this web login page.</small>
Description:	Login page for Aruba 200/800/2400/6000 Mobility Controllers. <small>Comments or descriptive text about the web login.</small>
* Vendor Settings:	Aruba Networks ▾ <small>Select a predefined group of settings suitable for standard network configurations.</small>
IP Address:	192.168.100.1 <small>Enter the IP address of the vendor's product here.</small>
<b>Login Page</b> <small>Options for controlling the look and feel of the login page.</small>	
* Skin:	Aruba Networks Skin ▾ <small>Choose the skin to use when this web login page is displayed.</small>
Title:	Wireless Network Login <small>The title to display on the web login page.</small>
	<pre>&lt;p&gt; Please login to the network using your username and password. &lt;/p&gt;</pre>


The second section for IT administrators is found by clicking on the 'Administrator' link in the left hand menu. Here administrators can define network configurations, backup and restore, set system time, operator logins and manage all the installed Amigopod plugins.

- Clicking on 'Plugin Manager' you will see options available for you to manage licenses (subscription ID's) and ensure all of your plugins are up to date.


**Web Application Management**  
Use the links below to manage the plugins that make up this web application.




**Manage Subscriptions**  
View and manage your amigopod subscription IDs.



**List Available Plugins**  
View a list of the plugins that make up this application. You can enable, disable, update and remove plugins here.



**Add New Plugin**  
Add a new plugin to this application, or update an already-installed plugin with a new version.



**Check For Updates**  
Check if the installed plugins have new versions available.

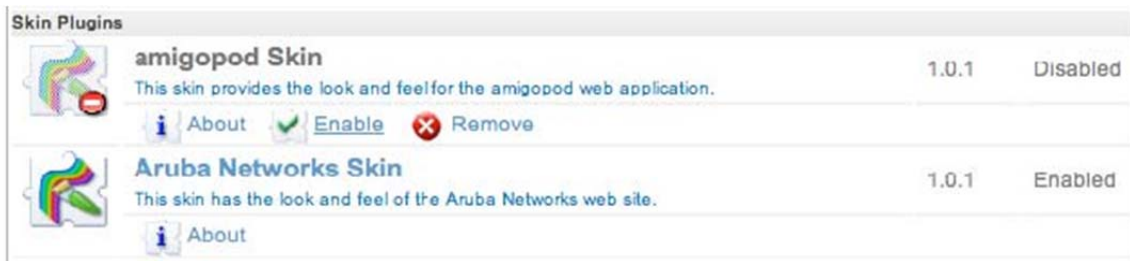
- Amigopod incorporates an automated update feature which checks for important software updates. Click on 'Check for Updates' to see if there are any updates available. This allows Aruba to easily publish generic or customer specific updates and have customers install and test them without having to download or install any additional files.



Checking for available plugins, please wait...



3. If you click on 'List Available Plugins' from the Administrator menu, you will see a list of all of the individual plugins that make up the Amigopod solution. Most plugins have some configuration options available and others simply provide a specific feature. Skin plugins control the look and feel of the application and you can have multiple skin plugins installed for multi-profile customers. If you click to enable the 'amigopod skin' plugin from plugin manager you can see how the look and feel of the application can be instantly changed.



Please wait while the following plugin is enabled.



**Note: Be sure to change it back to the Aruba skin look and feel for the next person.**

4. Amigopod provides a powerful and flexible interface for authenticating operators to the application. Operator accounts can reside internally to Amigopod, or you can link in with an existing LDAP/Active Directory server. When an operator authenticates to Amigopod, they will be assigned an operator profile which controls what type of access they have to the application e.g. creating different types of guest accounts, access to SMS services, reporting, administration, etc.

From the Administrator menu, click on Operator Logins

## Operator Logins

Use the links below to manage the local operator logins for this amigopod.





- List All Operator Logins**  
View a list of the operator logins for this application. You can add, edit and delete operator accounts here.
- Create New Operator**  
Create a new operator login for this web application.
- Manage Operator Profiles**  
View a list of operator profiles. You can create and modify profiles here.
- Create Operator Profile**  
Create a new operator profile.
- Operator Logins Configuration**  
Adjust configuration options for operator logins, including displaying a message on the login screen.

## Directory Services

Use the commands below to set up amigopod operator logins integrated with a Microsoft Active Directory domain.

- Manage LDAP Servers**  
Manage the list of servers used for operator authentication via directory services.
- LDAP Translation Rules**  
Define translation rules used to determine an operator profile from LDAP attributes.

From here you can view the pre-configured operator profiles and operator logins that you have been using to run through the online demo. Click on Manage Operator Profiles to see the list.

Name	Description
 <b>Reception and Front Desk</b>	Allow reception and front desk staff ability to perform basic visitor management
<a href="#">Show Details</a> <a href="#">Show Operators</a> <a href="#">Edit</a> <a href="#">Delete</a> <a href="#">Duplicate</a> <a href="#">Create Operator</a>	
 <b>Operations Team</b>	Profile to allow Operations or HR Managers to provide advanced visitor management (contractors and visiting employees) and detailed reporting
 <b>Marketing and Events</b>	Allows the marketing team to plan for seminars, training classes, Conferences and Events. Also allows them to control the look and feel of the application including print receipts, reports, etc. Provides full management of visitors, self registration, reporting and hotspot commercial access if required.
 <b>IT Administrator</b>	IT administrative profile allows access to all areas of the application
4 operator profiles <a href="#">Reload</a>	
20 rows per page	

5. If you click to edit the Receptionist and Front Desk profile you can see all of the options available to control access to the application. This includes access to the various plugins, but also what types of guest accounts these operators can manage. In this profile, Amigopod operators can only create accounts with the 'Guest' profile.



Operator Privileges

**AmigoPod Administrator**

Select operator permissions for system administration and management tasks.

**Guest Manager**

Select operator permissions for managing guest users for a network.

- Change Expiration  No Access  Read Only  Full  
Operators with this privilege may change expiration times of guest accounts.
- Create Multiple Guest Accounts  No Access  Read Only  Full  
Operators with this privilege may create groups of new guest accounts.
- Create New Guest Account  No Access  Read Only  Full  
Operators with this privilege may create individual guest accounts.
- Edit Multiple Guest Accounts  No Access  Read Only  Full  
Operators with this privilege may make changes to multiple guest accounts at once.
- Export Guest Accounts  No Access  Read Only  
Operators with this privilege may export a list of guest accounts.
- Full User Control  No Access  Read Only  Full  
Operators with this privilege can change all properties of guest user accounts.
- Import Guest Accounts  No Access  Read Only  Full  
Operators with this privilege may create new guest accounts from a data source.
- List Guest Accounts  No Access  Read Only  Full  
Operators with this privilege can view a list of guest accounts.
- Manage Customization  No Access  Read Only  Full  
Operators with this privilege may customize fields, forms and views within the application.
- Manage Print Templates  No Access  Read Only  Full  
Operators with this privilege may manage templates used to generate guest account receipts.
- Remove Accounts  No Access  Read Only  Full  
Operators with this privilege may disable or remove guest accounts.
- Reset Password  No Access  Read Only  Full  
Operators with this privilege may reset guest account passwords.

	Name	Hostname
User Roles:	<input checked="" type="checkbox"/> Local RADIUS Server	localhost
	<input type="checkbox"/> Training	localhost
	<input checked="" type="checkbox"/> Guest	localhost
	<input type="checkbox"/> Visiting Employee's	localhost
	<input type="checkbox"/> 1 hour scratch card	localhost
	<input type="checkbox"/> Contractor	localhost

Select the visitor account roles that these operators are permitted to use.

Skin:

Choose the skin to use for operators with this profile.

Start Page:

The initial page to show this operator after logging in.

Language:

Select the default language to use for operators with this profile.

Time Zone:

Select the default time zone for operators with this profile.

6. If you click on Manager Operator Logins, you can see how simple it is to create an operator login and assign the appropriate profile.

**Edit Operator Login**

\* Operator Username:  Change the username of this operator login.

Operator Password:  Change the password for this operator login.

Confirm Password:  Confirm the new password for this operator login.

Comment:  A description of this operator login.

\* Operator Profile:  operator.

**Operator Settings**  
Settings with a default value

Enabled:  erator.

Skin:  Choose the skin for this operator login.

Start Page:  The initial page to show this operator after logging in.

Language:  Select this operator's default language.

Time Zone:  Select this operator's default time zone.

7. In many cases though, rather than using local operator accounts, companies will want to integrate the Amigopod login with their existing LDAP/Active Directory server. Once configured, Amigopod can place Amigopod operators into the correct operator profile based on any LDAP attribute, such as a windows group membership, domain name, etc.

#	Name	Expression	Action	Stop
0	SetComment	displayname, gecos	Assign value to operator field <b>comment</b>	↓
1	<b>MatchDomain</b>	memberof contains CN=Domain Admins	Assign operator profile <b>IT Administrator</b>	✓
3	MatchGroup	memberof contains CN=Marketing	Assign operator profile <b>Marketing and Events</b>	✓
4	MatchGroup	memberof contains CN=Operations	Assign operator profile <b>Operations Team</b>	✓
5	MatchGroup	memberof contains CN=Reception	Assign operator profile <b>Reception and Front Desk</b>	✓
2	<b>MatchAdmin</b>	memberof contains CN=Administrators	Assign operator profile <b>IT Administrator</b>	✓

6 items

8. By clicking on the 'Support Services' Plugin, administrators have access to the Amigopod documentation, logging a support ticket and viewing the application log.

## Getting Started

Use the commands below to learn more about amigopod or to get assistance.

**Documentation**  
View the user's manual, or one of the available network integration guides.


**Web Resources**  
Create a support ticket, submit a feature request, or search the amigopod knowledgebase.


**System Report**  
View or download a technical report with details about this amigopod's hardware and software configuration.

**Contact Support**  
Information about obtaining customer support.

## Maintenance

Use the commands below to ensure your system is in good health.

**Support Renewal**  
Details about your support contract and renewal options. Your reseller's contact details can be found here.

**View Application Log**  
View the application log file. You can choose different log files, search for log records and export the log to different formats here.

9. The application log contains a full audit trail for forensic and can also be used for troubleshooting and testing.

The events and messages generated by this application are logged here. For in-depth information about an event, click on it.

Time	Client IP	Severity	Message
2008-01-18 18:24:55	203.213.7.130	info	Enabled plugin: amigopod Skin 1.0.1
2008-01-18 18:24:46	203.213.7.130	info	Enabled plugin: Aruba Networks Skin 1.0.1
2008-01-18 18:24:37	203.213.7.130	info	Enabled plugin: amigopod Skin 1.0.1
2008-01-18 17:46:18	203.213.7.130	info	Updated NAS device Aruba MC-2400

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## 3.0 CONTACT ARUBA NETWORKS

While there are many more configuration options in the Amigopod visitor management appliance, this introduction should enable you to perform a web based demo to prospective customers. Once completed, you should encourage customers to run an onsite demo which can be done using our fully functional VMWare based virtual appliance. This is the easiest way for customers to test the capability of the system and ensure integration with their Aruba wireless network.

For details on downloading a demo virtual appliance please send an email to [info@arubanetworks.com](mailto:info@arubanetworks.com) or contact your local Aruba partner.

### Contact Aruba

North American Channel and Commercial Sales

Phone: 1-866-55-ARUBA (866-552-7822)

Asia Pacific Sales

Phone: +852 3405 6300

EMEA Sales

Phone: +44 1923 431721

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